

Electronic Benefits Transfer

For Farmers' Markets

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- What is Electronic Benefits Transfer (EBT)?
- Why accept EBT?
- What is needed to accept EBT?
 - Legal Structure*
 - -Bank Account
 - Management Capabilities
 - Marketing Capabilities
 - Are your vendors ready?
 - -Best Practices

^{*}Not required, but is good business practice





- Supplemental Nutrition
 Assistance Program (SNAP)
- Formerly known as food stamps
- Transitioned from paper coupons to electronic "debit-like" card
- Electronic Benefits Transfer (EBT)
- In Ohio, the Ohio Direction Card





Nationally, SNAP puts healthy food on the table for more than 45 million people <u>each month</u>.

SNAP redemption at farmers' markets nationwide is estimated to be \$11 million or >0.016% of the total dollars of food purchased using EBT.

http://farmersmarketcoalition.org/snap-redemptions-at-farmers-markets-exceed-11m-in-2011





So, why accept EBT?

If SNAP redemptions at farmers markets grew to account for only 1% of all SNAP transactions annually, that would equate to an additional \$647,044,071 going directly to local farmers, ranchers, fisherman, and food entrepreneurs.

http://farmersmarketcoalition.org/snap-redemptions-at-farmers-markets-exceed-11m-in-2011





- What is Needed to Accept EBT at farmers' markets?
 - Is your farmers' market a legal entity (non-profit, LLC, cooperative etc.)?
 - Are you affiliated with an "umbrella" organization (local chamber, visitors bureau, etc.)?
 - Who is responsible? (SSN#)





- Why be legally organized?
 - Pros:
 - Legal separation from liability
 - Potential funding opportunities
 - Self-managed
 - Cons:
 - Reporting and recordkeeping requirements (i.e. tax returns)
 - Self-managed





- Does your farmers' market have a bank account?
 - EBT funds electronically deposited
 - Separation of farmers' market funds from individuals
 - Accountability of funds received
 - IRS requires the TPP to issue 1099s annually on EBT redemption





- Do you have the management capabilities to accept EBT?
 - Person to process transactions at the market
 - Person to account for tokens/scrip
 - Person to reimburse vendors for token/scrip
 - Person to train vendors





- Do you have the management capabilities to accept EBT? (cont.)
 - Funds to cover associated costs (transaction fees, equipment fees, monthly service charges, token purchase, etc.)
 - Funds to effectively market to EBT consumers (flyers, signs, advertisements, etc.)





- Do you have the marketing capabilities?
 - Person to plan and implement an effective marketing plan
 - Person and process to manage matching program if available
 - Financial resources to carry out the plan





- Are your vendors ready?
 - Do they recognize the benefits?(\$~650 million)
 - Do they understand what are eligible food items and what are not?
 - Do they understand they cannot provide change?





- Are your vendors ready? (cont.)
 - Do they understand the reimbursement process?
 - Do they have the proper marketing and promotional materials (recipes, information on how to store & prepare)?





Best Practices

- Develop relationship with organizations who serve this consumer to help "get the word out".
- Access to transportation to/from the farmers' market (local transit, etc.)
- Cooking demonstrations easy to prepare meals





- Best Practices (cont.)
 - Education about seasonality
 - Education about value of local foods
 - Nutrition education (OSUE Food & Nutrition Education Program)
 - Matching programs Wholesome
 Wave, local foundations, etc.





Review

- Consider legal structure
- Consider management abilities (including costs)
- Consider marketing abilities (including costs)
- Consider vendor training
- Review & implement best practices



Completing FNS Certification



www.fns.usda.gov/snap





You are here: Home > SNAP > Retailers

Supplemental Nutrition Assistance Program

Apply Online to Become Authorized to Accept SNAP at your Retail Food Store or Farmers' Market.

About SNAP What's New Help

Apply online to accept SNAP benefits at your store or Farmers' Market. It's fast and secure. You can complete the online application in as little as 15 minutes. It's so easy. By applying online, you can also check the real-time status of your application online using your USDA account.

Applying to accept SNAP benefits at your store or Farmers' Market is a three step process: get a USDA account, fill out an application online, and mail us your supporting documentation to complete your file.

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Browse by Subject

- Disaster Assistance
- ▶ Employment & Training
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- ▶ Info Materials
- ▶ Nutrition Education
- ▶ Outreach
- ▶ Program Data
- Program Improvement
- Program Policy
- D Quality Control
- ▶ Research & Reports
- ▶ Topics A to Z

Step 1 ⇒⇒



Get a USDA Account

To Apply Online you first need to set up and activate a USDA eAuthentication account.

To create an account, click on the Set Up An Account link below. You must have a valid email address as USDA will send you a confirmation email. Once you receive the email, it includes a hyperlink to activate your account.

Return to this page after you activate your account to apply online.

Set Up An Account

If you do not have internet access, call our toll-free hotline at 1-877-823-4369.

Step 2 ⇒⇒



Apply Online/Check Status of Online Application

Filling out the Online
Application is fast, easy
and convenient. You can
start and stop the
application process. You
have up to 30 days to
complete and submit the
online application to FNS.

Be prepared with the following information ahead of time and click the Fill Out Application link below: owner's name, home address, social security number, and estimated sales.

- Fill Out Online Application
- Check the Status of Your Online Application

Step 3



Contact Us En Español

Complete Your Application

You're almost done! To complete your application, send all required documentation to your servicing FNS office. A list of required documents and your servicing FNS office is provided during your online application process.



Completing FNS Certification



How-to video of completing the FNS Certification:

http://ohiofarmersmarkets.osu.edu/videos/snaponline/snap_online.html





- Once USDA FNS has approved your application, EITHER:
 - Seek a TPP (Third Party Provider)
 OR contact Ohio Department of Job and Family Services (ODJFS).
 - EBT/Debit/Credit need TPP
 - EBT only ODJFS





- Work with TPP or ODJFS to get equipment ordered.
 - Read the fine print for TPPs!
 - Need a voided check to set up electronic transfer of funds from TPP or ODJFS to your bank account
 - Order tokens or scrip if using these





- Work with other organizations in your community that serve these clients to promote SNAP acceptance at your market
 - Local ODJFS office
 - Local health clinics
 - Local food banks/pantries/faithbased organizations





- Make sure to train your farmers' market vendors
 - Difference between credit/debit/EBT tokens
 - What items can EBT tokens be used to purchase?
 - No change can be given
 - How will vendors be reimbursed?





- Keep proper records:
 - Date
 - Type of transaction (debit/credit/EBT)
 - Dollar (\$) amount of transaction
 - Vendor reimbursement process and dollar (\$) amount
 - Any returns/refunds

http://ohiofarmersmarkets.osu.edu/videos/ebt/





The Food and Nutrition Act of 2008 (the Act) defines eligible food as any food or food product for home consumption and also includes seeds and plants which produce food for consumption by SNAP households.





- Eligible food items:
 - breads and cereals
 - fruits and vegetables
 - meats, fish and poultry
 - dairy products
 - seeds and plants which produce food for the household to eat





Soft drinks, candy, cookies, snack crackers, and ice cream are food items and are therefore eligible items

Seafood, steak, and bakery cakes are also food items and are therefore eligible items





- SNAP benefits <u>cannot</u> be used to purchase:
 - Beer, wine, liquor, cigarettes or tobacco
 - Any nonfood items, such as: pet foods, soaps, paper products, and household supplies
 - Vitamins and medicines
 - Food that will be eaten in the store
 - Hot foods





A list of eligible food items is available at:

www.fns.usda.gov/snap/retailers/eligible.htm



Funding Opportunities



USDA Agriculture Marketing Service Farmers' Market Promotion Program offers grants to help improve and expand domestic farmers' markets, roadside stands, community-supported agriculture programs, agri-tourism activities, and other direct producer-to-consumer market opportunities.

http://www.ams.usda.gov/AMSv1.0/FMPP



Funding Opportunities



Ohio Department of Job & Family Services

Potential funding to assist markets to purchase/lease EBT equipment

Eligible markets are those approved by USDA FNS on or after 11/18/11

http://jfs.ohio.gov/ofam/InfoMarkets.stm





- What is a Cooperative?
 - User-owned and user-controlled
 - Distributes benefits to members on the basis of use
 - Members are the decision makers
 - Democratic control with one member one vote





Cooperative Principles

- 1. Voluntary and Open Membership
- 2. Democratic Member Control
- 3. Member Economic Participation
- 4. Autonomy and Independence
- 5. Education, Training, and Information
- 6. Concern for Community





Steps to Determine if a Cooperative is right for your organization:

- Assemble Leadership and Advisers
- 2. Hold Exploratory Meeting
- 3. Member-User Survey
- 4. Market, Supply Sources, Cost Analysis





- 5. Feasibility Analysis
- 6. Capitalizing the Cooperative
- 7. Appoint Interim Board of Directors
- 8. File articles of Incorporation
- 9. Develop By Laws
- 10.Elect officers





- Ohio Cooperative Development Center (OCDC)
 - Seed Grants available for new and emerging cooperatives (groups).
 \$1,000/\$2,000 respectively
 - Assist with legal fees, filing fees, feasibility studies, marketing and promotions of the cooperative.

http://ocdc.osu.edu/seedgrants/seed.html



More Information



To learn more:

http://ohiofarmersmarkets.osu.edu/

http://fmmn.org/

http://ocdc.osu.edu

http://www.fns.usda.gov/snap/ebt/fm.htm

http://jfs.ohio.gov/ofam/EBT%20Farmers%20Market.stm

http://www.foodsecurity.org/pub/RealFoodRealChoice_ SNAP_FarmersMarkets.pdf



Where to Get Assistance



- OSU South Centers
- USDA FNS
- Ohio Department of Job & Family Services
- The Farmers' Market Management Network
- The Farmers' Market Coalition



Q&A

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